

PROVIDER BULLETIN

No. 14-46

Date: December 31, 2014

TO: All Providers Participating in Nebraska Medicaid Program

FROM: Courtney Miller, Deputy Director *CM*
Division of Medicaid & Long-Term Care

BY: Leah Spencer, Program Specialist, RN

RE: Radiology Management Authorization

The purpose of this provider bulletin is to announce that effective January 1, 2015 the Division of Medicaid & Long-Term Care has contracted with Telligen, a Utilization and Quality Management Organization, to perform radiology management reviews for Medicaid enrolled clients who are not enrolled in a Managed Care Organization (MCO). Telligen will review prior authorization requests for radiologic services as indicated below:

- ◆ Computerized tomography (CT) scans
- ◆ Magnetic resonance angiogram (MRA) scans
- ◆ Magnetic resonance imaging (MRI) scans
- ◆ Magnetic resonance spectroscopy (MRS) scans
- ◆ Nuclear medicine cardiology scans
- ◆ Positron emission tomography (PET) scans
- ◆ Single photon computed tomography (SPECT) scans
- ◆ Other radiology services for prior authorization (please refer to 471 NAC 18-004.30)

Radiologic services which require prior authorization must be faxed to Telligen at 855-638-8017. Prior authorization will not be issued for:

1. Clients who are Medicare recipients and also covered by Medicaid;
2. Inpatient services;
3. Emergency room services for emergent diagnosis.
4. Clients enrolled in a Managed Care Organization (MCO).

In the near future notice of training for radiology prior authorizations will be posted on the Telligen website: <http://telligen.nemedicalauth.com>

This training will include information on how to obtain access to, and the benefits of utilizing, a new website portal for electronic submission of prior authorization requests.

If you have any questions regarding submission of radiology prior authorization requests effective January 1, 2015, please call Telligen at 855-638-7949.

If you have questions regarding this bulletin, please contact Leah Spencer, Program Specialist, at 402-471-9368, or via email at leah.spencer@nebraska.gov.